Professional Employment Opportunity

AWASIS AGENCY OF NORTHERN MANITOBA
Unit: Winnipeg Service Delivery Office (WSDO)
LOCATION: Winnipeg, MB

Position: **Service Delivery Coordinator**
One (1) Full-Time, Permanent Position

The Service Coordinator provides operational leadership, direction, supervision and support to assigned Unit Supervisors within the agency. Working under the direction of the Director of Service, the Coordinator assists in ensuring that child welfare services are delivered consistently, safely and in accordance with applicable legislation, standards, regulations, Agency policies and procedures.

The Service Delivery Coordinator serves as the operational link between the Director of Service and Unit Supervisors and provides hands-on support in addressing complex child welfare matters, child protection concerns, staffing and performance issues, CFSIS and documentation requirements, compliance concerns, community issues and service delivery challenges. The position requires regular communication and collaboration with Unit Supervisors, frontline staff, children and families, community Leadership, the Northern Authority and external service providers.

Qualifications*:*

- Bachelor of Social Work (BSW) degree preferred. An equivalent combination of relevant education and significant child welfare experience may be considered.
- Significant experience working in child and family services, including child protection, assessment, case management and service planning. Strong knowledge of applicable child and family services legislation, regulations, standards and child welfare practices.
- Previous supervisory, management, senior practice or leadership experience preferred.
- Knowledge and experience with CFSIS, case documentation, compliance and file management requirements.
- Demonstrated ability to assess risk, provide direction and make sound decisions in complex child welfare situations.
- Experience working in First Nations Communities and understand the knowledge of Indigenous approaches to child, family and community well-being and the historical and ongoing impacts of the child welfare system on First Nations children, families and communities.
- Ability to maintain confidentiality, professional boundaries and sound professional judgment.
- Proficiency with Microsoft Office, including Word, Excel and Outlook.
- Ability to speak and understand Cree or Dene is considered an asset.
- Must hold a valid driver's license and access to a reliable vehicle

Working Conditions:

- Fast-paced and time-sensitive environment
- Regular involvement in complex, high-risk and emotionally challenging child welfare matters.
- Frequent travel to assigned First Nations communities, Agency offices and other service locations.
- May be required to respond to urgent child protection, staffing, community or operational matters.
- Background Checks must meet Agency's minimal standards

Salary: Awasis Agency offers a competitive salary and employee benefit package. Salary will commensurate with education and experience

Closing Date: Open Until Filled (OUF)

Awasis Agency provides service to Indigenous children and families, therefore preference will be given to Indigenous applicants. **Applicants are encouraged to self-identify.** Individuals interested in this challenging opportunity please reference **Competition Number 2026-063 on your resume/cover letter and in the subject line of your email** in confidence to:

Awasis Agency Human Resources Department
Competition #2026-063
701 Thompson Drive
Thompson, MB R8N 2A2
Fax: 204-778-8428
Email: hr@awasisagency.ca

We thank all applicants who apply, however, only those selected for an interview will be contacted. Applicants may request reasonable accommodation related to the materials or activities used throughout the selection process.